

Dear Guest,

Whether you are returning to us having stayed before or are visiting us for the first time, we are very happy to welcome you to the Holiday Inn Corby!

We are sure you will feel comfortable, but if there is anything you need at all then please do not hesitate to contact reception at any time by dialling 0 on your phone.

In addition to this guest letter, you can also access the hotels directory of service and all our menus via the other QR codes located close to / on the mirror in your rooms. These will give you all the information you need about the hotel! From menus to swim timetables, everything you need is there. To save you some time here's a few bullet points of useful information!

- Dining:
  - Breakfast is served in the diner between 6.30am and 10.30am Monday to Friday and 7am till 11pm over the weekend.
  - Lunch & Dinner – we operate and All day dining menu served from the end of breakfast through till 10pm (with selected dishes available 24 hours).
  - Room service for all meals is available.
- 3D Health & Fitness and Pampered & Polished:
  - 3D is open from 6.30am till 9pm Mon to Thursday, 6.30am till 8pm on Fridays and 8am till 8pm Over the weekend.
  - Last access to the facilities is 45 minutes prior to closing.
  - For Pampered & Polished please contact them directly or visit them on the 1<sup>st</sup> floor to make a booking.
- Conference facilities
  - The hotel has a multitude of different functions and meeting space, all located on the ground floor. A member of the team will be happy to show you round should you wish!

The hotel is a cashless operation.

Whenever we make any operational changes that will affect you, then we will at all times make you aware via our website and guest letter changes.

Lastly, if you're not a member of our IHG One Rewards Club then please ask a member of the team about it, there are some great benefits to be had. If you are a member, then our thanks for your loyalty – it is truly appreciated!

Thank you again for visiting us, we hope you have a wonderful time and any feedback would be great either on checkout, via any survey following your stay or to any of the various review websites. We incentivize all of our team on the feedback we receive so if you have a moment to leave your feedback we would be very thankful!

The Holiday Inn Corby team